GLOSSARY:

| TERM | DEFINITION |
|----------------------------|---|
| Metric | One of the measures of retail performance provided by |
| | Beauclair, namely: ARPC, ATV, Customers*, Sales*, Sales |
| | Contribution, Transactions*. |
| | * Based on the demographic mix of customers and is calculated via |
| | sophisticated statistical modelling which compares Beauclair's dataset to a detailed demographic model of the whole UK. |
| Sales* | Calculated total debit card sales in a retail area. |
| Transactions* | Calculated total number of debit card transactions in a retail |
| nunsuellons | area. |
| Customers* | Calculated unique number of debit card account holders |
| | undertaking transactions in a retail area. |
| Average Transaction | Sales divided by Transactions. |
| Value (ATV) | |
| Average Revenue Per | Sales divided by Customers. |
| Customer (ARPC) | |
| Retail Area | The retail area within which transaction data is measured. |
| Comparator Area | A retail area against which clients can compare the |
| | performance of their own retail area. |
| Sector Sales | The percentage of overall sales attributable to one of ten |
| Contribution | sectors. |
| Demographic Group | Groups of retail customers sharing similar economic, age, |
| | lifestyle and behaviour characteristics. We use <u>MOSAIC</u> , |
| | powered by EXPERIAN. |
| Demographic Group | The percentage of overall sales attributable to customers from |
| Contribution | a specified demographic group. |
| Customer Catchment Area | An area where a group of customers live. |
| Customer Catchment | The percentage of overall sales attributable to customers who |
| Area Contribution | live in a specified customer catchment area. |
| GB Benchmark | Our GB Benchmark is the median retail performance of the |
| | retail areas at the centre of the UK's Primary Urban Areas |
| | (excluding Belfast) as defined by <u>Centre for Cities.</u> |
| Normalised Value | Data is presented relative to the value of a metric for the |
| | average month in 2022. A normalised value of 100 is equal to |
| | the value of that metric for the average month in 2022. |

Retail Sectors:

| Sector | Sub-sectors |
|-------------------|---|
| Consumer Services | Adult, Delivery Services, Florists, Other - Consumer Services, Photography and Printing, Software |
| Entertainment | Attractions and Experiences, Entertainment - Other, Gambling, Live Shows and Events, Music & Video Streaming, Sports Equipment & Clubs, Toys and Gaming |
| Fashion | Baby and Childrenswear, Bags and Accessories, Jewellery and Watches, Lingerie, Menswear, Shoes, Sportswear, Unisex, Womenswear |
| Food and Drink | Alcoholic Beverages, Cafes and Coffee Shops, Confectionery, Fast Food Chains, Food Delivery Services, Non-Alcoholic Beverages, Pubs and Bars, Restaurant |
| General Retail | Books and Stationery, Cards and Gifts, Department Stores, Digital Marketplace, Discount Retailers, Electronics and Appliances, Other - General Retail, Pets |
| Grocery | Corner Shops and Newsagents, Grocery Delivery, Specialist Grocery, Supermarkets, Wholesalers |
| Health and Beauty | Beauty Products, Beauty Salons and Spas, Gyms and Fitness, Health and Nutrition, Healthcare Providers, Opticians |
| Household | DIY and Interior Design, Furniture, Garden, Household Products |
| Tourism | Airlines, Holidays, Hotels |
| Transport | Parking, Petrol, Vehicle Rentals, Transportation |

| Year-on-year growth (YoY) | Year-on-Year (YoY) growth measures the percentage change in a metric from one year to the next, e.g. 2023 vs 2022. |
|--------------------------------|--|
| Month-on-month growth (MoM) | Month-on-month (MoM) growth measures the percentage change in a metric from one month to the next, e.g. June 2023 vs May 2023. |
| Month-on-year growth (MoY) | Change in a metric from one month to the same month a year ago, e.g. sales in June 2023 vs sales in June 2022. |
| Year-To-Date growth (YTD) | Change in a metric for the current year from January onwards compared to same period in the prior year, e.g. YTD Sales January to August 2023 vs YTD Sales January to August 2022. |
| Percentage points (ppt): | Difference in contribution percentages. For example a change from a 12% contribution to a 15% contribution would be a percentage point change of +3ppt. |

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